

STRATEGIC OVERVIEW

Solution overview



Connect health coverage, patients and care stakeholders through a coordinated digital journey.

PRESENTATION BRIEF • OCTOBER 2026

Illustrative visual. Demonstrations available; deployment subject to local agreements and authorizations.



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One solution for a connected ecosystem

The Medpay App proposition

Medpay App is a digital healthcare solution created by Africnam. It proposes a shared framework connecting citizens, employers, insurers, public institutions, care providers and pharmacies. Its ambition is to clarify administrative journeys, improve traceability and facilitate access to authorized services.

The problem to solve

Enrollment, entitlement checks, consultations, prescriptions and reimbursement often sit with different organizations. Medpay App aims to connect these steps without replacing the physician, the insurer or the regulator.

Who is it for?

Citizens: simpler access to coverage information. Providers: clearer administrative coordination. Insurers and employers: oversight of beneficiaries and claims. Public institutions: aggregated program visibility, with access limited to authorized people.



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A coordinated healthcare journey

01 — Identify and enroll

A program defines eligibility and consent requirements. Citizens or organizations enter an appropriate journey; identity validation depends on locally authorized systems.

02 — Check and guide

Entitlements and covered services must be agreed with the funding organization. Digital guidance and teleconsultation are proposed options; medical assessment remains the responsibility of licensed professionals.

03 — Deliver and trace care

Providers document authorized care. Pharmacies can explore a dual-key OTP dispensing scenario. Prescription and dispensing requirements must be validated locally.

04 — Fund and monitor

Payments and reimbursements are proposed through licensed partners. Claims can inform program indicators; identifiable records must remain protected and restricted to authorized stakeholders.



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From demonstration to country pilot

What can be demonstrated today

A bilingual public showcase; citizen, employer, provider and institutional demonstration journeys; coverage, pharmacy and national monitoring scenarios. Demonstrations do not establish operational deployment in any country.

What must be agreed before launch

Insurer and provider agreements; benefit packages and pricing; payment and telecom providers; hosting and data protection; local medical, insurance and regulatory compliance; support and incident procedures.

Our proposed next step

Arrange a decision-maker demonstration, select a pilot scope and draft a joint scoping note. Then agree governance, responsibilities, success criteria and the conditions for potential deployment.

Discuss your country's priorities

Contact: contact@afriam.com

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